

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant

C. Philip Vassar, Kenneth L. Keeler and Dimitriy Itkis

Title of Invention

METHOD AND APPARATUS FOR A DISTRIBUTED

CALL SERVICING COMMUNITY

Serial No.

09/694,714

RECEIVED

Date Filed

October 23, 2000

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Technology Center 2600

Commissioner for Patents Washington, DC 20231

REVOCATION AND APPOINTMENT OF POWER OF ATTORNEY

Dear Sir:

The undersigned applicant revokes all previous power of attorneys and grants power of attorney to the following law firm:

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Dated: <u>Anuary 21</u>, 2002

By:

Theodore M. Weitz, Esq.

Vice President and General Counsel

CERTIFICATE OF MAILING

Dated Jan. 22, 2002 Signed Jaula M. Dalsy Print Name PAULAM. HACSE